# Text Mining

Spring 2018

Week 1

## Where do we find text?

- Fiction
- News
- Scientific books, articles
- Every-day communication (email, twitter messages, SMS messages)
- Reviews (Amazon product reviews)
- Etc...
- Text is everywhere

## **Course Goals**

- Provide an introduction to both Natural Language Processing (NLP) and Data Mining → Text Mining
  - Simple: counting word frequencies to compare different writing styles.
  - Difficult: "understanding" complete human utterances, at least to the extent of being able to give useful responses to them.

## About myself

- Elena Filatova, PhD in CS from Columbia University
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- Current affiliation: CUNY CityTech (NYC College of Technology)
- Research interests:
  - Information extraction
  - Summarization
  - Sarcasm detection
  - Crowdsourcing

## About you

- Name
- Major: Linguistics, Computer Science, Electrical Engineering, other?
- Coursework and other background in each of NLP, Data Mining
- Prior research and current research Interests
- Future plans: academia or industry

## **Course information**

- Blackboard
  - Syllabus
  - Weekly reading assignments
  - Programming assignments and submissions
  - Project
  - Lecture notes

(4 programming assignments plus a term project)

- Technology
  - Python
  - NLTK
  - Azure Notebooks

## **Term Projects**

- Question Answering
- Specialized Search
- Reviews/Recommendations Analysis
- Fraud Detection
- Sentiment Analysis

## History

- What was the main NLP task in the dawn of Computer Science? When?
- What is the first example of an NLP task that comes to your mind now?
- Desk Set movie (8<sup>th</sup> out of 9 Kathrine Hepburn and Spencer Tracy movies and their last comedy)

https://www.youtube.com/watch?v=ZK3zmPUxblk (4:20)

https://www.youtube.com/watch?v=nBT1oHGSeFc (2:45)

**IBM** Watson

## Stanford Reading Comprehension Task

## Major Data Mining Tasks

- Regression
  - Predict a numeric value given "other information"
- Classification
  - Predict a categorical value given "other information"
- Clustering
  - Identify groups of similar entities.
- Learning Feature Representations
  - What's the best way to describe this data?
- Evaluation















## NLP, Text Mining and Classification

- Document classification:
  - Spam / not spam
  - By topic
- POS tagging
- Syntactic parsing



#### **Lexical Ambiguity**

- Most words in natural languages have multiple possible meanings.
  - "pen" (noun)
    - The dog is in the pen.
    - The ink is in the pen.
  - "take" (verb)
    - Take one pill every morning.
    - Take the first right past the stoplight.
- Syntax helps distinguish meanings for different parts of speech of an ambiguous word.
  - "conduct" (noun or verb)
    - John's conduct in class is unacceptable.
    - John must will conduct the orchestra on Thursday.
- Word Sense Disambiguation (WSD)



• Classify each token independently but use as input features, information about the surrounding tokens (sliding window).

John saw the saw and decided to take it to the table. classifier V





```
John saw the saw and decided to take it to the table.
```

```
John saw the saw and decided to take it to the table.
```



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## Sequence Labeling as Classification Using Outputs as Inputs

- Better input features are usually the categories of the surrounding tokens, but these are not available yet.
- Can use category of either the preceding or succeeding tokens by going forward or back and using previous output.

#### **Forward Classification**



#### **Forward Classification**



#### **Forward Classification**






PN V Det N Conj John saw the saw and decided to take it to the table.











PN V Det N Conj V Part V Pro Prep Det John saw the saw and decided to take it to the table.

N



• Disambiguating "to" in this case would be even easier backward.

John saw the saw and decided to take it



















• Disambiguating "to" in this case would be even easier backward.

Det V Conj V Part V Pro Prep Det N John saw the caw and decided to take it to the table.







# Linear regression

- What is a *regression* model?
  - A regression model is a model of the relationships between some covariates (predictors) and an outcome. Specifically, regression is a model of the average outcome given the covariates
- For height of couples data: a mathematical model, using only Husband's height:

Wife = f (Husband) +  $\varepsilon$ 

• where f gives the average height of the wife of a man of height Husband and  $\boldsymbol{\varepsilon}$  is the random error.

# Height data



# Scatter Plot Examples





### Scatter Plot Examples





### **Scatter Plot Examples**





# NLP, Text Mining and Regression

• Mainly logistic regression







# NLP, Text Mining and Clustering

• Grouping documents by topic

# Words... A Lot of Them

Words  $\leftrightarrow$  Documents: Zipf's law: the frequency of any word is inversely proportional to its rank in the frequency table



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# Data Mining

- Statistical Estimation
- Feature Manipulation
- Similarity Measures
# Math in Machine Learning

- Probability
- Statistics
- Calculus
- Vector Calculus
- Linear Algebra

### Natural Language Processing

- Question Answering
- Machine Translation
- Sentiment Analysis
- Automatic Summarization
- Information Extraction
- Search
- (Spoken) Dialog Systems

Natural Language Processing =/= How a human process language

# **NLP Machinery**

- Part-of-speech tagging
- Parsing
- Language modeling
- Named-entity recognition
- Coreference Resolution
- Word Sense disambiguation
- Word Representations

### **Feature Engineering**

- The success of machine learning requires instances to be represented using an effective set of features that are correlated with the categories of interest.
- Feature engineering can be a laborious process that requires substantial human expertise and knowledge of the domain.
- In NLP it is common to extract many (even thousands of) potentially features and use a learning algorithm that works well with many relevant and irrelevant features.

#### **Contextual Features**

- Surrounding bag of words
- POS of neighboring words
- Local collocations
- Syntactic relations

Experimental evaluations indicate that all of these features are useful; and the best results comes from integrating all of these cues in the disambiguation process.

### Data

- Structured data:
  - Wikipedia
  - Google N-grams
  - Yelp
  - Amazon